

# PrimeLife

## Enjoy Life at Phoenix Park, Scunthorpe, North Lincolnshire



Courtesy Transport



Beauty Salon



Personalised Bedrooms



Landscaped Gardens with Wood Carvings



Phoenix Avenue, Off Phoenix Park, Scunthorpe, North Lincolnshire, DN15 8NH | 017242 89885



@PrimeLife



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# A Warm Welcome Awaits You at Phoenix Park

Phoenix Park Care Village is registered to provide accommodation to both nursing and residential clients. The site comprises of 3 care centres.



## Hill Top Care Centre

Hill Top provides accommodation for 77 clients whose needs are associated with age-related conditions, frailty, reablement and active recovery, dementia, mental health needs, challenging behaviour or physical disabilities. The care centre offers all single en-suite accommodation.

## Overfields Care Centre

Overfields provides 34 en-suite rooms, providing care to clients with mental health needs, challenging and complex needs or physical disability. The care centre is unitised to provide a male-only unit, a female-only unit and a mixed-sex unit.

## Fairways Care Centre

Fairways care centre provides 35 en-suite rooms, providing care to clients with mental health needs, and associated challenging behaviour. The care centre is unitised to provide a male-only unit and a female-only unit.

## Key Features

Purpose-built, design award-winning nursing service, offering a specialist dementia care service to clients with complex needs.

- All single room accommodation
- Full en-suite bathrooms
- Accessible bathing facilities
- Hairdressing & Beauty Salon
- Secure landscaped gardens
- Spacious themed lounge and dining room areas
- Daily activity programme
- Courtesy transport
- Digital TV aerial points in every room
- National Design Award Finalist 2010
- Featured in the luxury care home guide

## Our Team

Phoenix Park employs approximately 210 staff all of whom are trained in the key aspects of care delivery, to ensure the provision of a safe, quality service to our client group. Our staff also benefit from a vocational training programme and are regularly supported by our Quality Matters Team to embark upon specialist dementia training, with an emphasis on internal promotion and staff development. Our Nursing staff also receive regular refresher training to ensure that we employ modern working practices for clients who need daily nursing input. Full details of the training undertaken by our staff can be obtained from the Home Managers.

## Location

The Phoenix Park Care Village is located in a quiet residential area of Scunthorpe, giving good access to shops and amenities, and just a short drive away from Scunthorpe town centre.

## Accommodation and Services

Phoenix Park provides for a total of 146 clients in three separate facilities, Hill Top, Overfields and Fairways, all in spacious en-suite single rooms, in a purpose-built facility for those whose needs are associated with old age and for those who require nursing care and/or a specialist dementia care service. We can also accommodate clients with a physical disability, offering permanent or short-term respite stays in addition to a highly specialised palliative care service.

## Prospective Clients

Prospective clients will be encouraged to visit either with friends, relatives or advocates to view all available accommodation and visit for a day to fully experience the home. Prior to any admission to the home, our staff team will carry out an individual care plan assessment, which will focus on the client's specific choices and needs. These care plans will be structured to the client's preferences and will focus on maintaining and developing as much independence as possible. Whilst accepting that the majority of our clients will be living with dementia, we offer a sensitive support service to allow clients to embark upon a variety of daily living tasks, all will be offered the opportunity to personalise their rooms and to maintain as much choice and independence as they either choose or are able to accommodate.

## Activities

We are proud to offer a thriving activity programme, which focuses on regular reminiscence sessions and a variety of either individual or group activities with regular trips out into the local community on our wheelchair adapted Mercedes mini-buses, more local trips can be accommodated on our courtesy transport, which is free to use for all clients. Whilst we very much regard it as our primary responsibility to provide a safe and secure environment, we will encourage, in a sensitive manner, all clients to participate in all that we offer, welcoming you to enjoy life at PrimeLife, Phoenix Park.