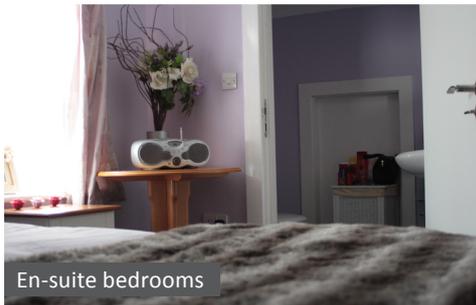


# PrimeLife

## Enjoy life at Mill House, Fakenham, Norfolk



# A warm welcome awaits you at Mill House

Mill House is a 31 bed care home for clients whose needs are associated with old age, their mental health and physical disabilities but also offering a highly specialised dementia care service. The accommodation is offered in two separate buildings, Mill with 15 beds and Mallard with 17 beds both of which offer stunning views of the grounds, and the River Wensum which the home sits alongside. We also offer 9 one bedroom cottages for clients who are able to maintain independence – separate information is available for this service, known as Mill House Cottages.

## Key features

Based in the centre of the beautiful village of Great Ryburgh, close to Fakenham, Mill House sits in 2 acres of wooded nature reserve, on the banks of the River Wensum, offering high quality services to elderly clients.

- All single room accommodation
- En-suite bathrooms
- Disabled bathing facilities
- Wheelchair access throughout
- Specialist Dementia unit
- Hairdressing Salon
- Themed lounge and dining areas
- Cold drink dispensers in all lounge areas
- Secure landscaped gardens with seating area
- Garden walks with “River View”
- Digital TV aerial points in every room
- Annual refurbishment programme

## Our team

Mill House employs approximately 30 staff all of whom are trained in the key aspects of care delivery, to ensure the provision of a safe, quality service to our client group.

Our staff also benefit from a vocational training programme, and are regularly supported by our Quality Matters Team to embark upon specialist dementia training, with an emphasis on internal promotion and staff development.

Full details of the training undertaken by our staff can be obtained from the Home Manager.

## Location

Mill house sits in 2 acres of woodland nature reserve, on the banks of the River Wensum, in the beautiful Norfolk village of Great Ryburgh, close to all local shops and amenities.

## Accommodation and services

Mill House provides for 32 clients in all single room accommodation, offering care and support for those whose needs are associated with old age and/or their mental health, supported through our specialist dementia care service. We can also accommodate clients with a physical disability, offering permanent or short-term respite stays. In addition the home can also offer an intermediate care service for clients needing support and rehabilitation prior to returning home after a hospital stay.

## Prospective clients

Prior to any admission to the home our staff team will carry out an individual care plan assessment, which will focus on client’s specific choices and needs. These care plans will be structured to the client’s preferences and will focus on maintaining and developing as much independence as possible.

Whilst accepting that the majority of our clients will be suffering from dementia, we offer a sensitive support service to allow clients to embark upon a variety of daily living tasks, all will be offered the opportunity to personalise their rooms and to maintain as much choice and independence as they either choose or are able to accommodate.

## Activities

We are proud to offer a thriving activity programme, which focuses on regular reminiscence sessions and a variety of either individual or group activities with regular trips out into the local community on our wheelchair adapted Mercedes mini-buses.

Whilst we very much regard it as our primary responsibility to provide a safe and secure environment, we will encourage, in a sensitive manner, all clients to participate in all that we offer, welcoming you to enjoy life PrimeLife, Mill House.

For more information on “Mill House Cottages”, please visit [www.prime-life.co.uk](http://www.prime-life.co.uk).